

# ExpressoHealth™

by Nordis Technologies

Managing and delivering patient communications and billing statements and collecting payments does not have to be time-consuming, complicated and costly. Our cloud-based ExpressoHealth software and services lets revenue cycle companies quickly and easily onboard new clients, adapt to changing business conditions, and offer the latest patient engagement technologies.

- With our simple-to-use yet powerful Expresso application, you can create, change, approve, produce, and distribute provider-specific print and electronic statements, confirmation notices and other patient correspondence in just minutes.
- Add the secure ExpressoPay application for online bill presentment and accept one-time or recurring payments (based on rules-based payment plans) via branded payment portals, mobile devices or IVR/CSR.
- Improve patient experience with ExpressoArchive, which gives you and your customers real-time access to previously produced patient communications in the cloud.
- Simplify vendor management for your print and digital communications with our integrated Print & Mail services, including print on demand, variable, full-color digital printing and data processing.
- Go digital and deliver communications based on the customer's preferred channel, and leverage existing touch points to drive higher digital opt-in rates while reducing print and postage expense.

*"Expresso gives us complete access for managing the templates, content and business rules that drive the onboarding and change management process for our hospital clients. By streamlining the workflow, we have more insight into our communication touchpoints, manage our operations more efficiently and can rapidly respond to the unique and changing requirements of our clients."*

**TEAM**Health.

**Fazie Harney**

Vice President of Applications  
for Healthcare Financial Services

## Improve performance and patient engagement

### Speed provider onboarding

Use our platform to slash onboarding time for hospitals, physician groups, and other providers from months to days. Create branded, personalized communications in just minutes.

### Accelerate revenue

Expresso means faster execution, plus options for secure digital communications while ExpressoPay enables fully integrated electronic bill presentment and payments. Save on print and postage costs while eliminating the lag time in receiving mailed payments.

### Reduce operational complexity

As the number of your clients, brands and other variability grows, Expresso keeps the process simple yet customized, removing risk with superior version control, test output, automated workflows, and audit capabilities.

### Gain control

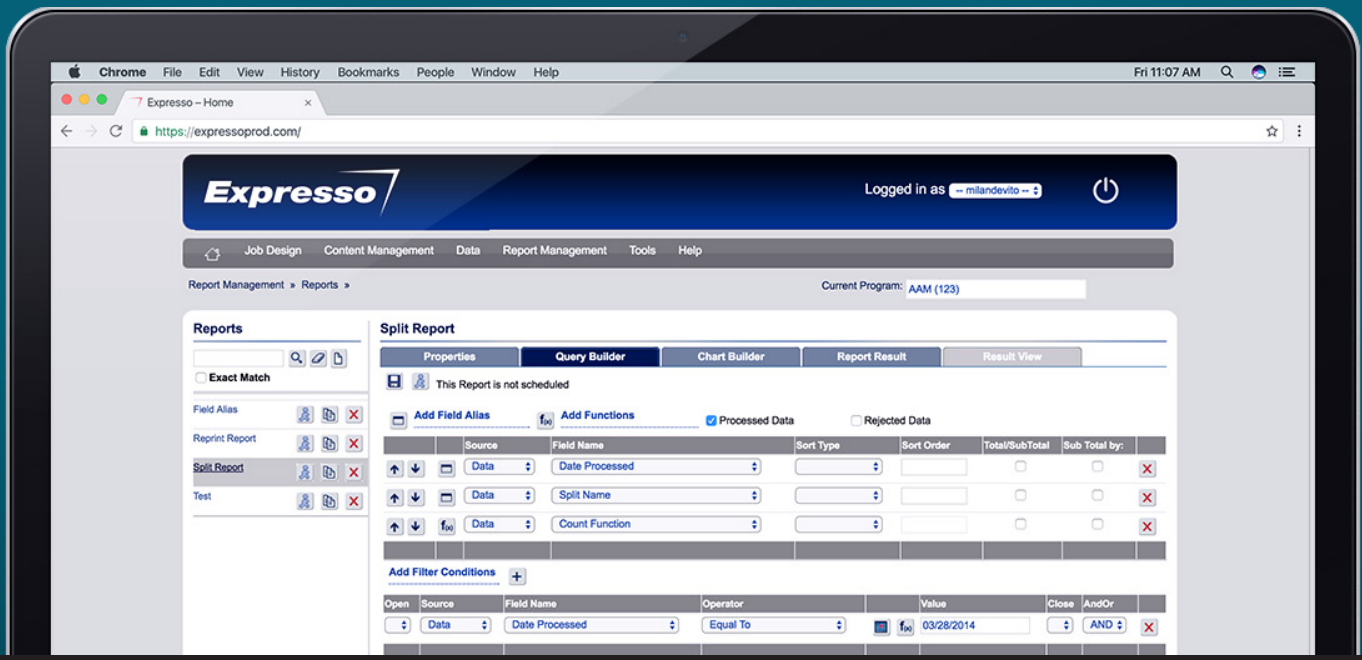
Run your entire communications process, creating, reviewing, approving, tracking and distributing documents and generating reports.

### Drive patient experience

Meet rising consumer expectations for personalized communications, convenience and service by allowing patients to select their preferred methods for receiving communications and making payments. Lower costs and improve satisfaction with consolidated billing statements, combining charges from multiple service lines into one statement.

### Strengthen security and compliance

Our software suite, processes and facilities are HIPAA-compliant and provide a secure business environment that includes PCI and SOC2 certification.



## Optimize and Automate

As a leader in solving complex communications and payment challenges with pace-setting technology, we have developed a full-service solution for critical, recurring communications.



### End-to End Solution

Critical communications management and payments, plus digital and print and mail production and distribution services, from a single dashboard



### Cloud-based Platform

Scalable with 24/7/365 access



### Powerful User Tools

Manage templates, content, documents, mailing packages, emails, reports and much more



### Expresso Product Suite

Seamless integration of important capabilities with ExpressoPay and ExpressoArchive



### Advanced Integration

Multiple data file formats and production requirements streamlined into one automated workflow



### Intelligent File Processing

Incoming batch file processing and automated return file results to client or designated third parties, including automated NCOA and CASS



### Secure Production Facilities

Locations in Coral Springs, FL and Las Vegas, NV

GOVERNANCE, RECOGNITION & ASSOCIATIONS



healthcare financial management association



Please contact us for a demo.

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