



# We are changing the rules for managing critical customer communications and payments

**Nordis Technologies is a leader and innovator in providing technology solutions for managing recurring print and digital communications and payments.**

With its patent-pending, cloud-based customer communications management technology and integrated production services, Nordis Technologies delivers a complete solution that streamlines and simplifies the entire communications and payments cycle.

With our **Expresso** and **ExpressoPay** technology solutions, leading companies in hospitality, healthcare and financial services rely on Nordis to:

- Speed onboarding of new customers and acquisitions
- Accelerate revenue
- Strengthen customer relationships
- Improve operations and compliance
- Control brand standards and messaging
- Enhance digital adoption and customer service



## Take back control with **Expresso**

Our robust, easy-to-use and flexible Expresso application helps you to create, organize and execute print and digital customer communications such as letters, statements and more.

- Go from weeks or months for creating and producing customer documents to just minutes.
- Develop, modify, secure approvals, and distribute billing statements, letters, marketing materials and other business communications from your desktop.

### TRUE STORY

How to make a single disclosure change in 38 different documents:

#### WITHOUT EXPRESSO

*8 weeks at a cost of \$10,000*

#### WITH EXPRESSO

*A few minutes of your time, zero cost*

## Power at your fingertips

- Build and organize your own content library with text, photos, logos and more.
- Develop document templates for all of your customer communications programs.
- Dynamically merge all the elements to customize and personalize every customer document.
- Use our APIs to integrate with your system to automatically generate data files and accept return files with updated customer information.

## Complete the cycle

- Execute and monitor all of your print/mail and electronic delivery programs from the Expresso dashboard which seamlessly integrates with our state-of-the-art production facilities.
- Automate and manage secure opt-in for electronic delivery and return mail processing.



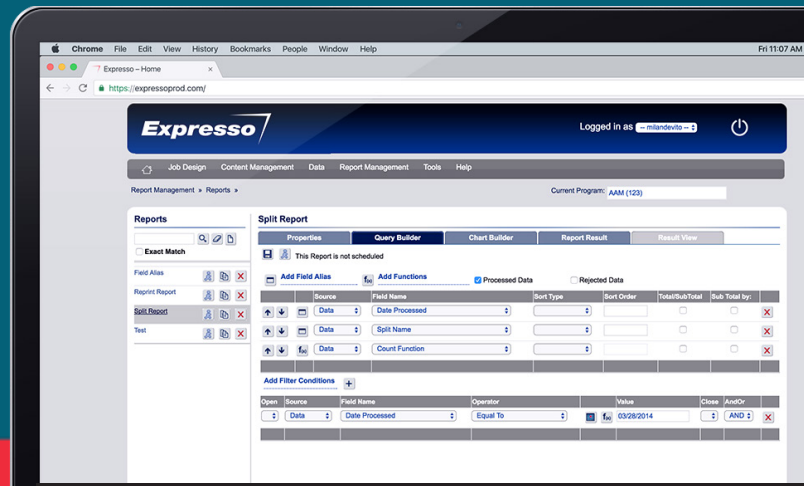
Contact us for a demo and information about how we can help you.

(954) 323-5500 • sales@nordistechnologies.com • [www.nordistechnologies.com](http://www.nordistechnologies.com)



## Extend Your Capabilities

Nordis' Expresso product suite enhances how businesses communicate and collect payments.



### Expresso Pay7.

This secure electronic bill presentment and payment system is flexible and easy to use, enabling companies to offer customers more convenience and choice.

- Create branded, mobile-friendly payment portals
- Work with any provider of merchant services
- Accept ACH, debit and/or credit card payments via mobile, IVR/CSR and online
- Offer rules-based one-time, recurring and payment plan options

### Expresso Archive7.

Our document management solution improves customer service by enabling you to access in real-time all previously produced print and digital customer documents.

### Expresso Vote7.

Developed for vacation ownership and property management clients, handles the full cycle of election communications and voting for homeowner associations, including mailed and digital notifications, online and paper ballot voting, multi-channel tabulation and third-party certification.

## Optimize Production & Distribution

We've built state-of-the-art facilities and services to produce and deliver customer documents. Our secure, fully redundant plants in Coral Springs, Florida and Las Vegas, Nevada, provide:

- Variable, print on demand, full-color and black & white digital printing and data processing.
- Strategies for minimizing postage costs and the hassle of returned mail.

## Supercharge your communications & business

Nordis specializes in solving customer communications and payment challenges, conferring competitive advantage and contributing to our clients' continued success. We forge strong partnerships with clients through our collaborative and consultative approach. We focus every day on customer service and innovation that drives better ways of doing business.

Nordis Technologies meets the strictest regulatory and compliance requirements for its solutions and services, including:



*"Expresso dramatically improved our ability to efficiently and effectively reach our owners. Expresso has enabled us to make changes to our statement package templates in real time and process the file the same day. Without Expresso, reaching our owners would take much more time and money."*

**Bradley Holtel** | VP of Operations and Financial Services



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