



# Streamline Communications and Payments



Managing and delivering transactional letters and processing payments doesn't have to be time-consuming, complicated and costly. Our cloud-based Espresso™ platform lets you quickly and easily manage your omnichannel communications and payments from a single dashboard, anywhere you are.

With our simple-to-use yet powerful Espresso platform, you can create, change, approve, produce, and distribute print and electronic statements, letters, text messages and email in just minutes.

Add the secure EspressoPay® Payment Portal for online bill presentment and digital payments via your method of choice, including ACH, debit, or credit cards.

Improve customer service with archive functionality, which gives you real-time access to historical customer documents in the cloud and allows agents to view correspondence when talking with customers.

Simplify vendor management for your print and digital communications with Nordis print & mail services, including integrated real-time variable printing, text messaging, email and data processing.

*“The Espresso platform makes delivering the best product possible. It's become a very critical part of what we offer to clients.”*

**Frank Morrisroe**  
President, Equiant Financial Services

## Transform Your Business

### Accelerate revenue

Espresso means faster execution, plus options for secure digital communications while EspressoPay offers an option for fully integrated electronic bill presentment and payments. Save on print and postage costs while eliminating the lag time in receiving mailed payments.

### Simplify compliance

Our powerful dynamic rules engine will automate disclosure presentment. When revisions are necessary, Espresso will identify and adjust all affected documents, plus create an audit trail of content changes for future reference.

### Reduce operational complexity

As the number of your customers, brands and letter versions grows, Espresso keeps the process simple yet customized, removing risk with superior version control and automated workflows.

### Speed client/program onboarding

Create branded, customized statements, letters and other print and digital communications for new clients and/or programs in just days instead of weeks or months.

### Enhance customer service and choice

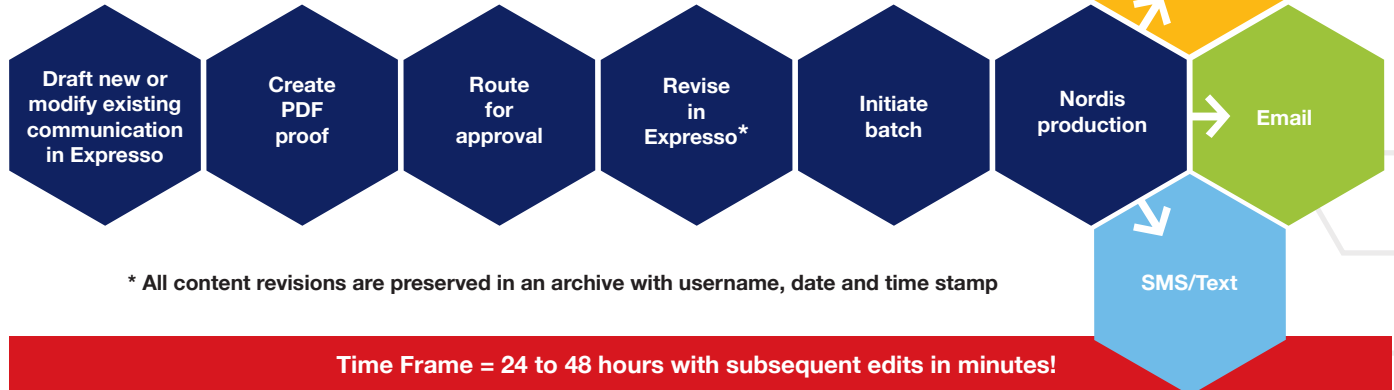
Improve engagement and response by enabling omnichannel communications and payments, plus provide real-time online access to all customer correspondence.

### Leverage secure, industry-leading technology

Our secure cloud-based software suite, with fully integrated text messaging, email, production and mail services, lets you take advantage of the latest customer communications management features and capabilities without major investments of your own.



# Streamlined Process



## Optimize and Automate

As a leader in solving complex communications and payment challenges with pace-setting technology, we have developed a full-service solution for critical, recurring communications.

### End-to-End Solution

Critical communications management and payments, plus print and mail production and distribution services, text messaging and email from a single dashboard



**Cloud-based Platform**  
Scalable with 24/7/365 access



**Powerful User Tools**  
Manage templates, content, documents, mailing packages, emails, text messages, data analytics and much more



**Omnichannel Delivery**  
Offer the optimal customer experience by combining digital delivery options with printed mail



**Advanced Integration**  
Multiple data file formats and production requirements streamlined into one automated workflow



**Intelligent File Processing**  
Incoming batch file processing and automated return file results, including automated NCOA, CASS, IMb and ACS



**Secure Production Facilities**  
Locations in Coral Springs, FL and Las Vegas, NV for fully redundant mail processing

## Governance & Certification:



Please contact us for a demo.

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